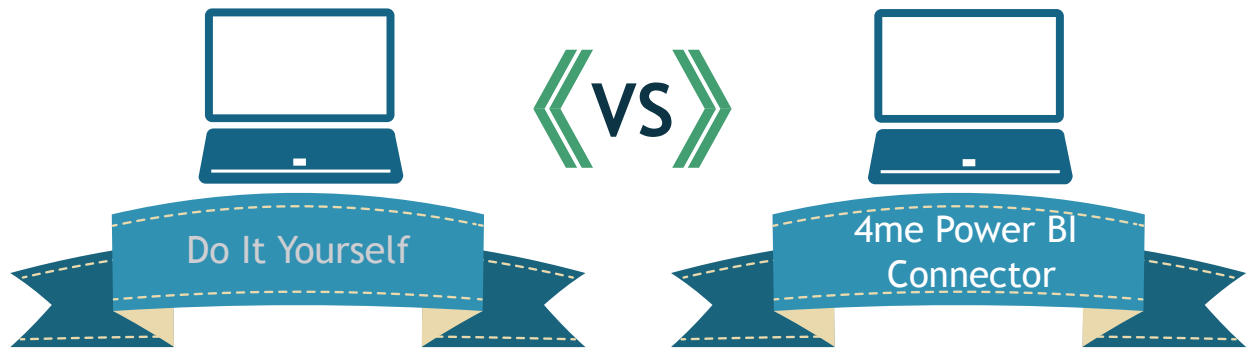


# Comparison



## SPECIFICATION

First challenge: Automatically download export csv files of ALL your 4me accounts



### EXPORT

The solution automatically triggers a full csv-Export of all your 4me accounts.

Next challenge: Import the csv files to SQL fields and tables.



### TRANSFER

The downloaded csv data are transformed to SQL fields and tables.

Challenge: How to get the audit data into the SQL database? Audit data can not be exported.



### AUDIT DATA

Audit data get automatically transferred via the 4me API to the reporting database.

BIG CHALLENGE: Normalize the data, so that the SQL tables are of actual practical use in Reporting and BI tools.



### NORMALIZE

The SQL Database gets automatically normalized so that you can instantly compile Reports or BI dashboards

You spend your energy on getting the database right for Reporting. In that time you could already have generated insights...



### INSIGHTS

Spend your energy to gain insights. Start instantly by using our predefined PowerBI dashboards.

> € 8.900 + no normalized data and no or minor insights...



### PRICE

€ 8.900 + € 2.500 maintenance per 4me customer\*  
\* maintenance for one year. Price is valid until December 2023. Conditions may apply.



### TECHNOLOGY

techwork's PowerShell framework is used to populate the database.  
If you are an automator customer it is possible to use the automator for batch processing too.

## Happy customers



80%



100%

```

23P ID,Source,Source ID,Format,Requested By,Requested For,Organization,Template,Grouped Info,Subject,Category,Impact,Service Instance,
Configuration Item,Type,Number,Supplier,Supplier Request ID,Status,Priority,Change,Project,Completion,Reason,Created By,Updated At,
Resolution Target,Completed At,DownTime Start,DownTime End,Notes,Resolved,Origin,SetLocation,Address,Custom Data,Waiting Until,Severity,Completion
Date,Web,https://demo.1ftp.com/requests/18613,patrick.spratt@budget.com @budget,Widget Data Center, International,
@budget,Add the rack in data center,rfc,Data Center Rack Space,rfc,Data Server,Carla,cluster@budget.com @budget,,change_pending,,38,,
@budget,2009-03-27T12:11:00+00:00,2010-10-21T05:31:07+05:00,,2009-03-27T12:11:00+00:00,,Your file has not changed,com @budget,2009-03-
27T12:11:00+00:00
Just came out of a meeting with our CEO. The business is going quickly and he does not want IT to be a bottleneck. He wants to make sure that new
servers can be added quickly as needed. The first step we need to take is to add another rack in the data center. Carla, can you please open a new
change for this?
-----
Carla,cluster@budget.com @budget,2009-03-27T12:11:00+00:00
Requesting Change #238 for the addition of another rack in the data center,"1,R,,R...
@budget,,Add another rack to prepare for expansion,rfc,Data Center Rack Space,"Data Server,Carla,cluster@budget.com @budget,,change_pending,,349,
,Carla,cluster@budget.com @budget,2009-03-27T12:11:00+00:00,2010-10-21T05:31:07+05:00,,2009-03-27T12:11:00+00:00,,Your file has not changed,com
@budget,2009-03-27T12:11:00+00:00
-----
@budget,Add the rack in data center,rfc,Data Center Rack Space,rfc,Data Server,Carla,cluster@budget.com @budget,,change_pending,,38,,
@budget,2009-03-27T12:11:00+00:00,2010-10-21T05:31:07+05:00,,2009-03-27T12:11:00+00:00,,Your file has not changed,com @budget,2009-03-
27T12:11:00+00:00
-----
Carla,cluster@budget.com @budget,2009-03-27T12:11:00+00:00
Requesting Change #238 for the addition of another rack in the data center,"1,R,,R...
@budget,,Replace rack power distribution units,rfc,Data Center Rack Space,"Data Server,Carla,cluster@budget.com @budget,,change_pending,,349,
,Carla,cluster@budget.com @budget,2010-04-22T08:10:00+00:00,2010-10-21T05:31:07+05:00,,2010-04-22T08:10:00+00:00,,Your file has not changed,com
@budget,2010-04-22T08:10:00+00:00
-----
@budget,web,https://demo.1ftp.com/requests/18608,gary.brown@budget.com @budget,gary.brown@budget.com @budget,Widget International, Corp, @budget,,
Unable to connect to WFL - IP: 193.103.101.101,client.mediabrowser.office.network,"Operations,Chris,Bal @budget,com @budget,,completed,,
@budget,2009-03-27T12:11:00+00:00
Mr. Brown is currently visiting the Widget Data Center, but is unable to connect to the WFL there.
    
```

